

2022-2025 Alaska Quality Improvement Network (AQuIN) Charter Draft

AQuIN is Alaska's Health Center Controlled Network (HCCN) - a program of HRSA's Bureau of Primary Health Care, Participating Health Centers (PHC)- Alaska Health Centers who have signed a special MOA to join the AQuIN.

Problem Statement	Benefits
<p>Upon adopting the use of Electronic Health Records, Community Health Centers have been incredibly dynamic in creating documentation & reporting workarounds for the various projects & deliverables often dictated by grants, service expansions, & value based care initiatives. EHR's, while great at recording information, have a limited capability of accurate analytics for reporting & process improvement purposes. In addition, Health Center demands for data and business intelligence continue to increase, & Health Centers have become burdened with data mining for reporting purposes & self-evaluation. This process has become more complex as service lines, point of care staffing & grant requirements continue to evolve. Technology advances are fluid and continuous & it is extremely difficult for individual health centers to keep up to date utilizing their staffing & financial resources alone.</p>	<p>AQuIN PHC's have access to a wide variety of resources & technical assistance including:</p> <ul style="list-style-type: none"> • Analytic platforms- Azara DRVS or Health Catalyst • Customized assistance with human & digital workflow optimizations • PHC driven EHR work groups • Subscription cost offset for HIPAAONE risk assessment tool • Assistance with analytic report development & training for utilizing data platforms • Interoperability optimizations at the network level • Utilization of APCA staff as an extension to individual AQuIN health centers IT & QI infrastructure • A tailored action plan to meet individual AQuIN health center HIT objectives & goals

Project Goals	2022-2025 Network Staff & Participating Health Centers																																																																								
<p>The overarching goals of the AQuIN are to:</p> <ul style="list-style-type: none"> • Leverage HIT to deliver high-quality, culturally competent, equitable, & comprehensive primary care • Increase analytic & reporting capabilities & operability • Optimize human & digital workflows that influence better patient outcomes & staff well-being • Decrease individual health center burden for self-analytics & reporting • Increase network sharing of lessons learned & expertise among participating health centers • Increase participation in value-based care workflows • Utilize HIT economies of scale for purchases when possible 	<table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th style="text-align: left;">Position</th> <th style="text-align: left;">Person</th> <th style="text-align: left;">Title</th> </tr> </thead> <tbody> <tr> <td>AQuIN Chair</td> <td>Megan Macklernan</td> <td>Norton Sound Health Corporation, Director of Quality Improvement & Risk Mgmt</td> </tr> <tr> <td colspan="3">Participating Health Centers & Steering Committee</td> </tr> <tr> <td>ALEUTIAN TRIBAL ASSOCIATIONS</td> <td></td> <td>JAMHI</td> </tr> <tr> <td>ANCHORAGE NEIGHBORHOOD HEALTH CENTER</td> <td></td> <td>KODIAK ISLAND HEALTH CARE FOUNDATION</td> </tr> <tr> <td>BETHEL FAMILY CLINIC</td> <td></td> <td>MAT-SU HEALTH SERVICES</td> </tr> <tr> <td>CAMAI COMMUNITY HEALTH CENTER</td> <td></td> <td>NATIVE VILLAGE OF EYAK – ILANKA COMM HEALTH CENTER</td> </tr> <tr> <td>COPPER RIVER NATIVE ASSOCIATION</td> <td></td> <td>NORTON SOUND HEALTH CORPORATION</td> </tr> <tr> <td>COUNCIL OF ATHABASCAN TRIBAL GOVERNMENTS</td> <td></td> <td>PENINSULA COMMUNITY HEALTH SERVICES OF ALASKA</td> </tr> <tr> <td>CROSS ROAD HEALTH MINISTRIES, INC.</td> <td></td> <td>SEWARD COMMUNITY HEALTH CENTER</td> </tr> <tr> <td>GIRDWOOD HEALTH CLINIC</td> <td></td> <td>SUNSHINE COMMUNITY HEALTH CENTER</td> </tr> <tr> <td>ILULIUK FAMILY AND HEALTH SERVICES</td> <td></td> <td>TANANA CHIEFS CONFERENCE</td> </tr> <tr> <td>INTERIOR COMMUNITY HEALTH CENTER</td> <td></td> <td>YAKUTAT COMMUNITY HEALTH CENTER</td> </tr> <tr> <td colspan="3">AQuIN Staff & Consultants</td> </tr> <tr> <td></td> <td>Operations & Performance Excellence Services (OPS) Director</td> <td style="text-align: right;">% time</td> </tr> <tr> <td></td> <td>OPS CHC Optimization Manager</td> <td style="text-align: right;">15%</td> </tr> <tr> <td></td> <td>OPS Consultant- Integration focus</td> <td style="text-align: right;">30%</td> </tr> <tr> <td></td> <td>OPS Consultant- Clinical focus</td> <td style="text-align: right;">25%</td> </tr> <tr> <td></td> <td>OPS Consultant- Nurse Informaticist</td> <td style="text-align: right;">15%</td> </tr> <tr> <td></td> <td>Clinical Informaticist</td> <td style="text-align: right;">30%</td> </tr> <tr> <td></td> <td>Nurse Informaticist</td> <td style="text-align: right;">72%</td> </tr> <tr> <td></td> <td>Communications Specialist</td> <td style="text-align: right;">15%</td> </tr> <tr> <td></td> <td>Data Analyst</td> <td style="text-align: right;">30%</td> </tr> <tr> <td></td> <td>HCCN Coordinator</td> <td style="text-align: right;">100%</td> </tr> </tbody> </table>	Position	Person	Title	AQuIN Chair	Megan Macklernan	Norton Sound Health Corporation, Director of Quality Improvement & Risk Mgmt	Participating Health Centers & Steering Committee			ALEUTIAN TRIBAL ASSOCIATIONS		JAMHI	ANCHORAGE NEIGHBORHOOD HEALTH CENTER		KODIAK ISLAND HEALTH CARE FOUNDATION	BETHEL FAMILY CLINIC		MAT-SU HEALTH SERVICES	CAMAI COMMUNITY HEALTH CENTER		NATIVE VILLAGE OF EYAK – ILANKA COMM HEALTH CENTER	COPPER RIVER NATIVE ASSOCIATION		NORTON SOUND HEALTH CORPORATION	COUNCIL OF ATHABASCAN TRIBAL GOVERNMENTS		PENINSULA COMMUNITY HEALTH SERVICES OF ALASKA	CROSS ROAD HEALTH MINISTRIES, INC.		SEWARD COMMUNITY HEALTH CENTER	GIRDWOOD HEALTH CLINIC		SUNSHINE COMMUNITY HEALTH CENTER	ILULIUK FAMILY AND HEALTH SERVICES		TANANA CHIEFS CONFERENCE	INTERIOR COMMUNITY HEALTH CENTER		YAKUTAT COMMUNITY HEALTH CENTER	AQuIN Staff & Consultants				Operations & Performance Excellence Services (OPS) Director	% time		OPS CHC Optimization Manager	15%		OPS Consultant- Integration focus	30%		OPS Consultant- Clinical focus	25%		OPS Consultant- Nurse Informaticist	15%		Clinical Informaticist	30%		Nurse Informaticist	72%		Communications Specialist	15%		Data Analyst	30%		HCCN Coordinator	100%
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Scope	
<p>AQuIN grant awarded will support Participating Health Centers by utilizing funds to:</p> <ul style="list-style-type: none"> • Assist with offsetting costs of subscription for Azara DRVS & Health Catalyst platforms • Assist with offsetting costs for ongoing training & technical assistance for utilizing analytic platforms • Customized individualized health center action planning • Facilitate a forum for participating health center staff intercommunication • Offset costs of security risk assessments • Provide APCA expert staff & consultation • Provide APCA travel costs for network staff to visit 6 participating Health Centers per year • Provide travel costs for network staff to participate in national HCCN workgroups & conferences • Pay for social determinants of health analytic mapping (5 PHC's per year) • Assist with offsetting costs for integration & implementation of DRVS automatic patient outreach system • Contract with analytic platform consultants for user group calls & staff consultation • Pay for speakers, travel, venue & supplies for biannual Data Summits 	

Key Roles & Responsibilities	
AQuIN Chair	Chair Steering Committee Meetings
Steering Committee	Governs AQuIN. Provides oversight of the AQuIN project & reviews financial & programmatic updates and reports. Votes on initiatives via quorum voting process- quorum is 40% of Steering Committee. Meets 4 times a year. All actions & recommendations of the Steering committee are forwarded to the full APCA board for final review and approval.
AQuIN Staff & APCA Consultants	Coordination of the AQuIN award with HRSA and PHC's. Develop & submit HRSA required reports. Monitors award activities & overall progress towards goals, reports monthly to project officer. Partners with PHC's to develop a PHC driven annual network action plan. Executes PHC driven annual network action plan. Provides tools & resources to support PHC's. Provides training & technical assistance support to individual PHC staff using analytic platforms. Provides 1:1 PHC training & technical assistance for PHC individualized action plan development. Coordinates with subject matter experts to assist with AQuIN deliverables.
Participating Health Centers (PHC)	All Participating Health Centers (PHC) within AQuIN have signed a special Memorandum of Agreement with APCA that includes network data sharing agreements. In the MOA, PHC's assign a champion who will act as the primary point of contact with AQuIN staff for all award activities. Champions partner with AQuIN staff to complete annual assessments to develop the overall AQuIN action plan for their team. PHC staff actively participate in feedback mechanisms to share lessons learned, successes, and challenges during user group calls & trainings.
Health Center Champions	Serve as the point of contact for AQuIN staff, attend quarterly Steering Committee Meetings, work to implement AQuIN project goals within the health center

